# HAMILTON MEDICAL CENTER ORGANIZATIONAL POLICY

**TITLE:** Financial Assistance Policy (FAP)

**EFFECTIVE DATE:** January 5, 2024

SUPERSEDES: September 6, 2023

**ORIGINAL DATE IMPLEMENTED**: September 1, 2016

ATTACHMENTS: I: Notice of Financial Adjustment Letter

II: Application for Financial Assistance

III: Verification of Income

IV: Covered and non-covered providers of HMC's FAP

#### **Background:**

Hamilton Medical Center (HMC) is committed to providing financial assistance to persons who have health care needs and are uninsured, underinsured, ineligible for a government program, or otherwise unable to pay, for medically necessary care. Consistent with its mission to meet the health care needs of the community, HMC will provide, without discrimination, care of emergency medical conditions to individuals regardless of their eligibility for financial assistance or for government assistance.

#### **Purpose:**

To define procedure and establish guidelines for determining patients who are eligible for HMC's financial assistance program. Further, to provide department specific procedures that relate to this Organizational Policy. The following is only applicable to services provided by and billed by HMC. This program does not apply to all separate physicians' fees not billed by HMC (Attachment IV).

#### **Procedure:**

The following procedures and definitions shall apply and patients are declared medically indigent by following the procedures listed:

#### 1. Collections:

The primary role and responsibility of a Financial Counselor is to advise the patient of amounts due for services rendered, therefore the opening conversation with a patient should be to determine if a patient may have the ability to pay and if a payment plan may be established.

#### 2. Death Certificates:

HMC will require a representative of the patient's estate to provide a copy of the patient's death certificate. If there is no estate, a letter of documentation is required to be signed by the patient's closest family member or Executor of any will. If no statement of estate is received, HMC will consider filing a lien against the estate at its discretion.

# 3. Presumptive Eligibility:

HMC will consider patients that are homeless or that may have received care from a homeless clinic, approved by the court for bankruptcy estate and patients receiving Supplemental Nutrition Assistance Program (SNAP) as eligible for financial aid assistance without providing complete documentation that is delineated below.

#### 4. Household Size and Proof of Income:

- a. The most current years' federal income tax return will be used as the standard documentation for determination of household size and proof of income. If the patient did not file a tax return, the patient shall contact the IRS to receive a formal "Verification of Non-filing" letter. The patient may contact the IRS at 1-800-908-9946 or visit IRS.gov and click on "Order a Transcript". (Required for all applications)
- b. Considering the fact that income may change due to the patient's circumstances, HMC may also use the patient's most recent 13-week gross income to assist in determining the current income level. HMC may provide the "Verification of Income" form (Attachment III) to assist the patient in providing this information along with other acceptable proof of income, such as:
  - i. Most recent tax returns (If none available, call Financial Counselor for further direction).
  - ii. Child support
  - iii. TANF payments
- c. For the purposes of this policy, all adjusted gross income shall be considered, including business and investment income.
- d. Household size shall be determined by family members defined as self, spouse, any natural or adopted children under the age of 18 living with the patient and any other legal dependents on the most recent income tax return or financial documentation along with supporting proof of identity, such as:
  - i. Government issued photo I.D.
  - ii. Employment authorization card
  - iii. Birth certificate
  - iv. State Driver's License
  - v. Current U.S. Passport
  - vi. Certificate of Citizenship
  - vii. Certificate of Naturalization

- e. If no tax return is available, a "Verification of Non-filing" letter must be supplied for each member of the household along with proof of identity to determine household size.
- f. Financial assistance may be denied based on an applicant's failure to provide requested information and/or documentation that is described in the Financial Assistance Policy (FAP).

# 5. Other Required Documentation:

a. A letter of denial or other appropriate documentation from Georgia Medicaid that shows ineligibility for Medicaid Coverage.

# 6. Medical Necessity:

- a. Financial assistance is only applicable for emergent and other medically necessary services as defined by CMS.gov as "An emergency medical condition is a medical condition manifesting itself by acute symptoms of sufficient severity (including severe pain) such that a prudent layperson, with an average knowledge of health and medicine, could reasonably expect the absence of immediate medical attention to result in: Serious jeopardy to the health of the individual or, in the case of a pregnant woman, the health of the woman or her unborn child; Serious impairment to bodily functions; or Serious dysfunction of any bodily organ or part".
- b. HMC provides care for emergent and other medically necessary services to individuals, without discrimination and regardless of FAP eligibility.
- c. HMC disallows actions that discourage individuals from seeking medical care, *i.e.*, demanding emergency department patients pay before receiving treatment for emergency medical conditions or permitting debt collection activities that interfere with the provision of emergency medical care.
- d. Balances due from an insurance denial as a result of a patient's failure to comply with the terms of their plan may not be considered for assistance.

#### 7. Core Service Area and County of Residence:

Financial Assistance is available to residents of HMC's core service areas, Whitfield, Murray, Gordon and Catoosa counties. Applications received from residents outside the core areas may be considered for review for extenuating circumstances. These applications must be directed to the department Director for consideration and/or approval.

#### 8. Amounts Generally Billed:

HMC does not charge any patient that qualifies for financial assistance any more than Amounts Generally Billed (AGB).

a. HMC uses the "look back" method to calculate the AGB by multiplying the full price for medical care that is uniformly applied for services, before contractual discounts or deductions (Gross Charges), by the AGB percentage.

- b. The AGB percentage is calculated by dividing (i) the sum of the expected allowable collections for all claims for hospital care for Medicare Fee for Service and all primary payer private health insurers for the past fiscal year by the (ii) associated Gross Charges for these claims.
- c. HMC's AGB percentage for fiscal year 2022 is 35%. Accordingly, if a patient qualifies for financial assistance for services received at an HMC facility, the most an indigent patient will be charged is 35% of Gross Charges (e.g., if a patient's Gross Charges are \$10,000, the most an indigent patient will pay for these services is \$3,500).
- d. HMC's Central Business Office, in conjunction with the Financial Services Department, will calculate the AGB at the beginning of each calendar year when the Federal Poverty Guidelines are published using the previous fiscal year (October September) data.

# 9. Applications:

Financial Assistance Applications (Attachment II) and/or assistance in completing the application may be obtained in HMC's Cashier/Financial Counseling Office at 1200 Memorial Drive Dalton, Ga. 30720 during office hours of 8:30 a.m. to 5:00 p.m., online at hamiltonhealth.com/hmc\_bill-ins or request to have an application mailed by calling the HMC Financial Counseling Offices at (706) 272-6136 or (706) 272-6018.

- a. For Home Health/Hospice patients, the Medical Social Worker will determine through conversation with the patient and/or family, using the guidelines established by Patient Financial Services, if they will be unable to pay for services in the home and other medical related needs, and determine that they do not qualify for Medicaid, Medicare or any other method of financial assistance.
- b. All other patients will be directed to the HMC Cashier/Financial Counseling Office for an application and a Financial Counselor will determine if inability to pay is indicated or if Medicare, Medicaid or a Federal Exchange Plan is an alternative.

#### 10. Timelines:

- a. Application for assistance must be made within 240 days following the first post discharge billing statement and approved applications will be considered valid and in effect for a period of 12 months from the date of approval.
- b. Approved financial assistance will be applied to all encounters dated 240 days previous to the last statement received and 365 days forward from the approval date.

Example: Last statement date of 11/5/2020 and assistance approval date of 11/18/2020

11/5/2020 minus 240 days = 3/10/2020

11/18/2020 plus 365 days = 11/17/2021

Financial assistance is approved for dates of service from 3/10/2020 through 11/17/2021

c. Patients should return the completed application to the Financial Counselors in the Cashier/Financial Counseling Office at HMC in person during office hours of 8:30 a.m.

to 5:00 p.m., by mail at HMC Attn.: Financial Counselor P.O. Box 1168 Dalton, Ga. 30720 or by fax at (706) 281-5613 or (706) 281-5614.

- d. Patients should respond in a timely manner and comply with request for additional documentation when an incomplete application has been submitted. Patients will be given 10 to 15 days to respond with the appropriate documentation. This timeline may be extended if the Counselor deems appropriate.
- e. Once all documentation is received, the Financial Counselor will thoroughly review all documentation to determine indigent status.

# 11. Eligibility Process:

a. HMC will use the following Poverty Income Guidelines based on adjusted gross income to determine any indigent adjustment:

Hamilton Medical Center January 1, 2024 2024 Poverty Income Guidelines and Charity Care

Family Size	Poverty Income Guideline Base	125% of base for 100% adjustment	150% of base for 80% adjustment	200% of base for 70% adjustment	250% of base for 65% adjustment
1	15,060	18,825	22,590	30,120	37,650
2	20,440	25,550	30,660	40,880	51,100
3	25,820	32,275	38,730	51,640	64,550
4	31,200	39,000	46,800	62,400	78,000
5	36,580	45,725	54,870	73,160	91,450
6	41,960	52,450	62,940	83,920	104,900
7	47,340	59,175	71,010	94,680	118,350
8	52,720	65,900	79,080	105,440	131,800
9	58,100	72,6250	87,150	116,200	145,250
10	63,480	79,350	95,220	126,960	158,700
11	68,860	86,075	103,290	137,720	172,150

- b. **Residents 100%:** Patients whose income is equal to or less than 125% of the Poverty Income Guidelines are eligible for a 100% adjustment of charges.
- c. **Residents 80%:** Patients whose income is between 125% and 150% the Poverty Income Guidelines are eligible for an 80% adjustment of charges.
- d. **Residents 70%:** Patients whose income is between 150% and 200% the Poverty Income Guidelines are eligible for a 70% adjustment of charges.
- e. **Residents 65%:** Patients whose income is between 200% and 250% the Poverty Income Guidelines are eligible for a 65% adjustment of charges.
- f. Patients whose income is over 250% of the Poverty Income Guidelines are not eligible for financial assistance.

#### 12. Other Providers Participation:

a. Please see Attachment IV for a listing of covered and non-covered providers under HMC's FAP. This policy will be reviewed for changes or updates each calendar quarter.

#### 13. Collection Activities:

- a. HMC adheres to the billing and collection guidelines as detailed in the Central Business Office (CBO) departmental policy number PRC.GB.04002. A free copy of this policy may be obtained from HMC's Cashier/Financial Counseling Office at 1200 Memorial Drive Dalton, Ga. 30720 or request to have the policy mailed by contacting HMC Customer Service at (706) 272-6636
- b. If a patient's services are related to an accident or injury, HMC may pursue payment from a third party and may place a lien against the third party. This action is not considered extraordinary collection activity. The financial assistance application will be placed on hold until any third party liability is resolved.

#### 14. Extraordinary Collection Activities (ECA):

- a. Guarantor balances process through a 120-day billing cycle containing a detailed itemized bill and three additional statements. Each statement will contain the current balance and information on how to apply for financial assistance. If the guarantor has not paid the account balance in full or set up a payment arrangement before the 120-day billing cycle is complete, the account will be eligible for a bad debt write off and placement with a Bad Debt Secondary Business Office (SBO). Placement with an SBO may result in Extraordinary Collection Activities (ECA) action such as adverse reporting to credit bureaus. No ECA will be initiated before the 120-day billing cycle is complete.
- b. The Executive Director of Patient Business Services will maintain responsibility for determining that the facility has made reasonable efforts to determine whether an individual is FAP-eligible and therefore engage in ECA's against the individual.
- c. Should a patient apply for financial assistance after the 120-day billing cycle is complete, and within the 240-day time limit; all ECA will be suspended pending the outcome of the application. Should the application be approved, all accounts will be

withdrawn from collection agencies and all reasonable measures will be taken to reverse any ECA.

# 15. Processing Applications:

- a. The Financial Counselor will notify the patient of approval or denial within 7 days of the determination using the "Notice of Financial Adjustment" letter (Attachment I). Denied applications will be scanned into the patient's encounter in EDM under "Charity Documents" by the Financial Counselor.
- b. Approved applications are forwarded to the CBO Clerical Assistant with the "Notice of Financial Adjustment" letter who ensures the forms are signed by the appropriate person following the guidelines listed:
  - i. Balances of \$1- \$1,999 are approved by the Financial Counselor
  - ii. Balances of \$2,000-4,999 are approved by CBO Lead
  - iii. Balances of \$5,000-19,999 are approved by the CBO Manager
  - iv. Balances of \$20,000–49,999 are approved by the Executive Director of PBS
  - v. Balances of \$50,000 and greater are approved by the CFO
- c. The CBO Clerical Assistant then performs the adjustments in the Electronic Hospital System following the guidelines listed in the "Posting Manual Adjustments to the Electronic Hospital System" P & P number PRC.FTM.03001.
- d. If the adjustment results in a credit on the account greater than \$5.00 as a result of a patient payment, the information will be sent to the Credit Processing Representative and the full amount of the patient's payment will be refunded.
- e. After posting all applicable adjustments, the CBO Clerical Assistant scans the "Notice of Financial Adjustment" form into EDM under "Charity Documents"

#### ATTACHMENT I

# **Notice of Financial Adjustment Letter** 6/17/2023

Click here to enter text.

Click here to enter text.

Click here to enter text. Click here to enter text.

Dear Click here to enter text.

Your recent application for Financial Assistance with Hamilton Medical Center (HMC) has been processed based on the information received.

The status of your application is Choose an item. Choose an item.

The effective date is 1/23/2022 to 1/23/2023

Choose an item.

If your financial situation changes, you may reapply for assistance for future dates of service.

Encounter	Receivable Group	Date of Service	Discount	Patient Balance
		TOTAL		

Thank you for choosing Hamilton Medical Center for your health care needs.

Financial Counseling Department Hamilton Medical Center 706-272-6018

# **LEGEND - Attachment I - Notice of Financial Adjustment Letter**

#### Page 1

Box 1: Enter Current Date

**Box 2:** Enter Patient Name

**Box 3:** Enter Patient Address

**Box 4:** Enter City

**Box 5:** Enter State

Box 6: Enter Zip

**Box 7:** Enter Salutation (i.e. Mr. Jones, Mrs. Smith or Ms. Williams)

**Box 8:** Choose Status

APPROVED 100% DISCOUNT

APPROVED 80% DISCOUNT

APPROVED 70% DISCOUNT

APPROVED 65% DISCOUNT

**DENIED** 

**INCOMPLETE** 

**Box 9:** Choose County

Choose Category A, C, D when status is APPROVED.

Choose Whitfield or Out of County when status is Denied or Incomplete.

**Box 10:** Enter approval beginning date if approved.

If application is denied or incomplete, enter current date.

**Box 11:** Enter approval ending date if approved.

If application is denied or incomplete, enter 00/00/0000.

**Box 12:** User chooses only one statement from Line # 1 through 6 when application status is: APPROVED based on the status chosen from Box # 8 (i.e. If status is an 80% discount, user will choose Line # 2. If status is a 30% discount, user will choose Line #6)

User chooses Line # 7 when application status is **DENIED.**User chooses Line # 8 when application status is **INCOMPLETE.** 

- 1. Your current balances have been reduced by 100%.
- 2. Your current balances have been reduced by 80%. You are responsible for the 20% remaining balance.
- 3. Please contact our office at 706-272-6636 to pay the balance in full or to set up monthly payments.
- 4. Your current balances have been reduced by 70%. You are responsible for the 30% remaining balance. Please contact our office at 706-272-6636 to pay the balance in full or to set up monthly payments.

- 5. Your current balances have been reduced by 65%. You are responsible for the 35% remaining balance. Please contact our office at 706-272-6636 to pay the balance in full or to set up monthly payments.
- 6. The income submitted is above the maximum limit based on your family size. Please contact 706-272-6636 to pay your current balance in full or to make payment arrangements.
- 7. There are missing required documents. Please review the enclosed application and resubmit your application with the required documentation

**Box 13:** User chooses Line Item # 1 when application status is APPROVED.

User chooses Line Item # 2 below when application status is DENIED.

User chooses Line Item # 3 when application status is INCOMPLETE.

- 1. It is your responsibility to notify our office of any new services incurred at HMC during this one year in order for Financial Assistance discount to be applied.
- 2. You may re-apply for Financial Assistance if there is a change in your income over a 13-week period.
- 3. Your corrected application will be reviewed and a decision made within 30 days of receipt.

**Table Insert:** Click in first cell under "ENCOUNTER" and press tab to proceed to other cells across the table.

When table is completed, click on Box 14 to choose FC telephone number.

**Box 14:** Choose phone number of Financial Counselor completing letter.

# HAMILTON MEDICAL CENTER DALTON, GEORGIA APPLICATION FOR FINANCIAL ASSISTANCE

Name: Last		First		M.I.
Address: Street	Apt. #			
City	State	Zip Code	County	
Home Phone		Employer		
Family Size				
Type of Service:				
Date(s) of Service:				-
Proof of Identity:	Driver's License		Other	_
•			_	
Patient's Statement				
(All requested information (All requested information)	nation must be provided	d, or your applica	tion will be returned to	you as
	APPLICANT	Γ'S CERTIFICA	TION	
will make application available for paymer	we information is true an for any assistance (Mont of my hospital charge and will assign or page	edicaid, Medicare, and I will take a	e, Insurance, etc.,) which	ch may be necessary to
uncompensated servi information I have g	s application is made so ices based on the establ iven proves to be untru ake whatever action be	ished criteria on f e, I understand the	file in the hospital. If a at the hospital may ree	ny
Date	Applicant's Signat	ure		
Date	Financial Counseld	or's Signature		
Date	Director's Signatur	re		
Approved	Denied			

#### **ATTACHMENT III**

### **Verification of Income**

Hamilton Central Business Office

Financial Counselor Phone: 706-272-6136 or 706-272-6018 Fax: 706-217-2047 Date: Employee Name: To Whom It May Concern: Please provide a listing of the last thirteen weeks' gross wages for the above named employee. Date Paid Amount Week 1 Week 2 Week 3 Week 4 Week 5 Week 6 Week 7 Week 8 Week 9 Week 10 Week 11 Week 12 Week 13 Signature: Date: Company name: I, \_\_\_\_\_\_\_\_, give my permission to release the information above to Hamilton Medical Center's collection department.

#### ATTACHMENT IV

# Covered and non-covered providers of HMC's FAP

The purpose of the provider list is to distinguish the services provided at HMC that are covered by the FAP.

Providers and physicians (see list below) not employed directly by HMC who may provide emergency or medically necessary care at HMC not covered by the FAP.

# Name: Specialty:

Cromie, Marc W, MD
Hollie, Michael C, MD
Levin, Todd A, MD
Allergy/Immunology
Allergy/Immunology
Patel, Jennifer K, MD
Allergy/Immunology
Perry, Lee M, MD
Allergy/Immunology
Allergy/Immunology

Carpenter, Corey, MD Anesthesiology/Pain Management Clanton, Colin, MD Anesthesiology/Pain Management Anesthesiology/Pain Management Goodge, Brent J, MD Gosdin, Daniel, MD Anesthesiology/Pain Management Hill, John S, MD Anesthesiology/Pain Management Anesthesiology/Pain Management Mingus, Robert, MD Roach, Kyle, MD Anesthesiology/Pain Management Schatzman, Nathan K, MD Anesthesiology/Pain Management Scruggs, Stewart L, MD Anesthesiology/Pain Management

Ahmad, Ezad N, MD Cardiology Verma, Rajiv, MD Cardiology

Abbas, Noah, MD **Emergency Medicine** Atherton, Jeffrey, MD **Emergency Medicine** Cohen, Jeffrey L, DO **Emergency Medicine** Duffy, Terence, MD **Emergency Medicine** Frenchik, James A, MD **Emergency Medicine** Gaw, Erin N, MD **Emergency Medicine** Holsonback, Shawn M, DO **Emergency Medicine** Keller, John C, MD **Emergency Medicine** Reed, Miranda, MD **Emergency Medicine** Scott, Jamie, MD **Emergency Medicine** Sikes, Alexander, MD **Emergency Medicine** Smith, Quentin, MD **Emergency Medicine** Starnes, Jennifer L, MD **Emergency Medicine** Truban, Lisabeth, MD **Emergency Medicine** Walker, Wilson, MD **Emergency Medicine** Webster, James A, MD **Emergency Medicine** 

Whaley, Heather, MD Zotos, Alexander P, MD

Cook, Robert T, MD

DeLay, Brad D, MD

Neises, Kerry A, MD

Zuppa, James R, MD

Family Practice
Family Practice
Family Practice

Emergency Medicine Emergency Medicine

Interventional Cardiology

Carson, D. Stephen, MD Internal Medicine Elam, Mark P, MD Internal Medicine Garcia, German J, MD Internal Medicine Garcia, Julia, MD Internal Medicine Jensen, Eric E, MD Internal Medicine Malpartida, Juan C, MD Internal Medicine Nisar, Azhar, MD Internal Medicine Perez, Pablo E, MD Internal Medicine Smith, Brandon, MD **Internal Medicine** Voegele, Stanford W, MD Internal Medicine Ta, Phuong-Lynh, MD **Internal Medicine** Wagner, Seth T, DO Internal Medicine

Golding, John V, MD

Carroll, Travis R, MD

Neonatology

Safarulla, Azif, MD Neonatalogy Sherrow, Nicholas C, MD Neonatology

Chamberlain, Nathan E, MD Nephrology Dennard, David T, MD Nephrology Duchesne, Rafael, MD Nephrology Ginther, Stuart G, MD Nephrology Grewal, Mandeep S, MD Nephrology Newby, F. David, MD Nephrology Poole, Christopher V, MD Nephrology Richmond, John D, MD Nephrology Tuel, Keelan, MD Nephrology

Cruz, Marcos, MD

Grays, Breyanna, MD

Reid, Ruby, MD

Scholl, Seth, DO

Urbaniak, Steven, DO

Vega Bermudez, Francisco, MD

Zubkov, Sarah, MD

Neuromonitoring

Neuromonitoring

Neuromonitoring

Neuromonitoring

Neuromonitoring

Calfee, Eric F, MD

Dindoffer, Timothy C, MD

Loftis, Jr., Richard M, MD

McDowell, Angela L, DO

Obstetrics/Gynecology

Obstetrics/Gynecology

Obstetrics/Gynecology

Smith, Mathew D, MD Stuckey, Wesley M, MD Tidwell, S. Craig, MD Wong, Theresa, MD Wood, Angela, MD

Duhaime, Lisa A, MD Naguib, Hosam M, MD Turner, James E, MD Verma, Monica, MD

Hendrix, Joshua F, MD Kim, Brian, MD O'Boyle, Timothy E, MD

Moshfeghi, Darius, MD

Chung, Bill D, DDS

Carlone, Andrew

Frix, J. Mitch, MD Goss, Jr., David, A, MD Hodges, III, F. Barry, MD Lashley, James E, MD Norman, Sr., John T, MD Reed, Nick, MD Wilson, Michael D, MD

Coleman, Sean C, MD Dinges, David L, MD Ryals, Stephen H, MD

Hare, Joshua, MD Patel, Amit, MD Sohani, Sadiq, MD

Birsan, Christina M, MD Blount, Summer, MD Elshaikh, Abubaker, MD Fong, Eugene, MD Hessler, Richard B, MD Oliver, Jorge, MD Proctor, Lori, MD Spence, David C, MD Schchner, Tracy, DO

Border, William L, MD Ferguson, M. Eric, MD Iannucci, Glen J, MD Obstetrics/Gynecology Obstetrics/Gynecology Obstetrics/Gynecology Obstetrics/Gynecology

Oncology/Hematology Oncology/Hematology Oncology/Hematology Oncology/Hematology

Ophthalmology Ophthalmology Ophthalmology

Ophthalmology, Pediatric

**Oral Surgery** 

Orthopedics Orthopedics Orthopedics Orthopedics Orthopedics Orthopedics Orthopedics Orthopedics

Otolaryngology Otolaryngology Otolaryngology

Pain Management Pain Management Pain Management

Pathology

Pediatric Cardiology Pediatric Cardiology Pediatric Cardiology Kochilas, Lazaros K, MD
Kroph, Paulette A, MD
Lewis, Brooke, MD
Mahle, William T, MD
Mao, Chad, MD
McKane, Meghann, MD
McKay, Rachel, MD
Michelfelder, Erik C, MD
Porter, Andrew, MD
Sachdeva, Ritu, MD
Sallee III, Denver, MD
Samai, Cyrus, MD
Slesnick, Timothy C, MD
Watson, Timotheus G, MD
Wilson, Hunter, MD

Cirillo, Melissa, MD Morris, Gary, MD Pimental-Piatt, Norianne, MD Querabin, Jyes, MD Stewart, Alejandra, MD

Ireland, Thomas, MD Miller, III, Lewis M, MD

Abdeldayem, Abeer M, MD Azzouz, Rami, MD Brandt, Emily A, MD Carnevale, Nancy E, MD DeWeese, Kristen P, DO Edwards, William R, MD Ezeoke, Cole C, MD Filler, Karen M, MD Fournet, Andrew, MD Hale, Michael A, MD Hartley, Susan T, MD Hernandez, Milca L, MD Horne, Adam C, MD Kramer, Melissa, MD Maxwell, Kyle, MD Moscardini, Dahlia, MD Point du Jour, Joseph D, MD Riesco, Ricardo R, MD Rifai, Ayman M, MD Townes, Alexandra, MD Turner, Tiffany, DO Verbosky, Janice, MD White, Jeffeory H, MD

Pediatric Cardiology

Pediatric Neuromonitoring Pediatric Neuromonitoring Pediatric Neuromonitoring Pediatric Neuromonitoring Pediatric Neuromonitoring

Pediatric Neurology Pediatric Neurology

Pediatrics, General Deal, Robert, MD Gardner, Vincent, MD Kluska, Michael, DO Mason, Jeremiah, MD Ray, Andrew, DO

Sherrill, Reginald R, MD Summers, Phillip, DO

Williams, Joel A, MD

Edwards, Trey, DPM **Podiatry** Land, IV, John J, DPM **Podiatry** Lifferth, Greg S, DPM **Podiatry** Scarlett, Errol, DPM **Podiatry** Solomon, Aaron D, DPM **Podiatry** 

Noorani, Shaheen P, MD

Humayun, Naseer A, MD

Abdou, John C, MD Ali, Arif N, MD Galanopoulos, Nicholas S, MD Hughes, Lorie L, MD Mumber, Matthew P, MD Stapleford, Liza J, MD

Fields, Braxton, MD Johnson, Kevin F, MD Miller, Adrian, MD Minor, Patrick E, MD Patel, Neil G, MD

Anderson, Fredrick, DO

Ziel, Gilbert E, MD

Aikawam, Taro, MD Babusis, Algis V, MD Batten, Dean, MD Bloss, Michael, MD Bryant, Jennifer E, MD Caldemeyer, Karen S, MD Conway, Deborah, MD Cooney, Michael J, MD Gauriloff-Rothenberg, Jane, MD Giyanani, Ravi, MD Goldberg, Neil L, MD Guisler, Paul, MD Gundlach, Ronnie, DO

Plastic/Cosmetic Surgery Plastic/Cosmetic Surgery Plastic/Cosmetic Surgery Plastic/Cosmetic Surgery Plastic/Cosmetic Surgery **Plastic Surgery** 

Plastic/Cosmetic Surgery

**Plastic Surgery** 

Pulmonology

Pulmonology/Critical Care/Sleep

**Radiation Oncology Radiation Oncology Radiation Oncology** Radiation Oncology **Radiation Oncology Radiation Oncology Radiation Oncology** 

Radiology Radiology Radiology Radiology Radiology

Tele-radiology Tele-radiology

Gutstein, Laurie L, MD

Johnson, Melissa, MD Tele-radiology Jones, Norman E, MD Tele-radiology Khadem, Paryssa, MD Tele-radiology Kuebler, Richard, MD Tele-radiology LoSasso, Carl, MD Tele-radiology Mallow, Jason, MD Tele-radiology McDonnell, Kevin M, MD Tele-radiology McGill, Randy, MD Tele-radiology Mitchell, Richard A, MD Tele-radiology Tele-radiology Molina, Carlos, MD Montaser, Anoosh, MD Tele-radiology Myneni, Mamata, MD Tele-radiology Naveed, Nausheen, MD Tele-radiology Nicell, Donald, MD Tele-radiology Parada-Orrego, Sandra, MD Tele-radiology Poleynard, Blake C, MD Tele-radiology Reckson, Mark, MD Tele-radiology Staib, Neil, MD Tele-radiology Sutcliffe, Joan, MD Tele-radiology Travis, Talitha, MD Tele-radiology Tele-radiology Turner, James H, MD Tyler, Ira, MD Tele-radiology Williams, Joseph, MD Tele-radiology

Foley, Patrick, MD Urology Idom, Jr., Charles B, MD Urology Rojas, Eduardo, MD Urology Veys, Joseph A, MD Urology

Patients should contact their provider to determine if financial assistance is offered on professional services.

<sup>\*</sup> Certain professional fees may be covered by the Financial Assistance Policy if billed by Hamilton Medical Center.